

SURAJ KUMAR

Technical Program & Project Manager

Enterprise Delivery · .NET & Azure · Agile Governance

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PROFESSIONAL SUMMARY

Program & Project Manager (LTI Mindtree Certified Agile Practitioner) with **12+** years of total IT experience delivering enterprise programs across HR, Corporate Finance, Engineering, Procurement, Construction, Legal, and Healthcare. Oversaw a **₹2 Cr+** portfolio with **20+** cross-functional team members, completing **95%+** of projects on time and within budget while cutting risk exposure by **20%**. Strong expertise in SDLC, IT governance, portfolio and risk management, Agile (Scrum/Kanban) coaching, and executive stakeholder engagement, with a track record of driving digital transformation that improves efficiency, adoption, and delivery speed.

Brings **8+** years of hands-on experience as a full-stack **.NET** developer (ASP.NET, ASP.NET MVC, .NET Core, Web API, SQL Server), now extending that technical foundation into AI-driven program delivery through applied work in RAG pipelines.

CORE COMPETENCIES

Program & Delivery Leadership: Program and Portfolio Management, Technical Project Management, Agile Delivery (Scrum, Kanban), Software Development Life Cycle (SDLC)

Governance & Risk: PMO Governance, Risk, Issue and Dependency (RAID) Management, Budget and Resource Planning, Vendor, SLA and Contract Management, P&L, Revenue and Margin Management

Technology & Transformation: Enterprise Application Delivery (.NET, Angular, SQL Server, Microservices), Cloud Modernization (Azure), AI/ML and GenAI Program Delivery (RAG, Agentic Systems), Digital and Business Transformation

Stakeholder & Change Management: Executive and Stakeholder Management, Client Relationship and Account Growth, Change Management, Release Management

PROFESSIONAL EXPERIENCE

Manager – Program & Project Management | LTI Mindtree, Mumbai, India

Jun 2021 – Jun 2026

- Directed a **₹2 Cr+** portfolio across L&T Corporate IT, L&T Realty, and L&T Construction, leading **20+** engineers delivering enterprise solutions on .NET, Java, SQL Server, and Azure.
- Executed **95%** of projects on time and within budget, reducing delivery risks by 20% through proactive governance, RAID management, and Agile/PMP practices.
- Partnered with executive stakeholders and steering committees to align business priorities with strategic delivery roadmaps.
- Increased user adoption by **30%** through structured change management and stakeholder engagement initiatives.
- Improved team productivity by **15%** by coaching cross-functional teams in Scrum, Kanban, and Agile practices.
- Ensured IT governance, audit readiness, and ISO compliance across enterprise programs.
- Rolled out enterprise applications across HR, Finance, Procurement, and Construction, managing end-to-end SDLC with business and technology teams.
- Automated key HR processes, reducing manual effort and turnaround time by **25%**.

Software Developer | Innovsource Services Pvt. Ltd., Mumbai, India

Dec 2017 – Jun 2021

- Built HR and MIS reporting solutions, improving reporting performance by 45% and accelerating business decisions.
- Mentored junior developers and shaped enterprise architecture standards, raising team efficiency by 25%.

Software Engineer | SA-Techno Consulting Services, Pune, India

May 2016 – Dec 2017

- Developed regulatory-compliant applications for B. Braun Medical India, reducing audit preparation time by 20%.
- Supported service delivery management, improving SLA compliance.

Software Developer | Intellect Software Solutions, Mumbai, India

Apr 2014 – May 2016

- Built enterprise applications in .NET technologies. Developed applications for Real estate, CRM, sales, and marketing.

KEY PROFESSIONAL PROJECT HIGHLIGHTS

- **Narada – SEBI Compliance Reporting Platform:** Spearheaded delivery of a compliance reporting system enabling group companies to submit and corporate secretarial teams to review regulatory event disclosures, ensuring SEBI compliance.
- **Bid Advisory & Commodity Hedge Management System:** Directed build of a treasury platform for managing bid advisory requests and tracking bid status, improving visibility for the finance function.
- **HRMS Digitalization:** Supervised digitalization of core HR processes (TAN creation, profile updates, interviews, performance reviews), streamlining workflows for the HR organization.
- **eClaim Expense Management System:** Oversaw delivery of an automated expense claim submission and approval platform, reducing processing time and manual scrutiny effort.
- **Easy Skills (Skill Management Application):** Directed delivery of a web-based platform for L&T Construction HR and management to track, evaluate, and manage employee technical skills and proficiency levels across the organization. Enabled skill-gap analysis, resource planning, and targeted training through dynamic skill matrices, and supported project staffing by allowing managers to identify employees with the right skills, competencies, and experience for upcoming projects.
- **CDP (Common Digital Platform):** Championed a project called CDP designed to digitize end-to-end business processes for road construction projects, enabling consolidated dashboards and centralized reporting from a single system.
- **Other Enterprise Systems:** Bank Guarantee, Suraksha, iBoard App, Domain Procurement, RPT (Related Party Transactions), E-Office, Aviation (Training, Licensing), Smart Goal, DSC (Digital Signature License Tracking)

TECHNICAL PROFICIENCIES

- **Programming Languages:** C#, Python (Basic), JavaScript
- **Database & Reporting:** SQL Server, PostgreSQL (Basic), Power BI, SSRS, Microsoft RDLC
- **Frameworks & Architecture:** .NET Core, ASP.NET MVC, jQuery, Angular, React, Web API, REST APIs, Microservices
- **Cloud:** Azure, AWS (Basic)
- **DevOps & Tools:** Azure DevOps, Git, TFS, Visual Studio, Visual Studio Code, Visio, SSMS, Jira, Excel, Compass 2.0
- **AI Tools & Technologies:** Microsoft Copilot, Claude, Gen AI, Agentic AI

EDUCATION

- **M.Sc. IT** (Master of Science in Information Technology) – Sikkim Manipal University, Manipal (2021)
- **BCA** (Bachelor of Computer Application) – MU Bodhgaya, Bodh Gaya (2012)

CERTIFICATIONS & CONTINUING EDUCATION

- Certificate Program in Agentic AI – Johns Hopkins University / Great Learning (**In Progress**)
- Certificate Program, AI4ICPS: Hands-on Approach to AI for Real-World Applications using Python – IIT Kharagpur (Jan 2026)
- Certified Agile Practitioner (LCAP) & ILead Program – LTIMindtree
- Leadership and Team Development & Basics of Project Management – IBMI (International Business Management Institute)
- Enterprise Design Thinking Practitioner - IBM
- Become a Project Manager – LinkedIn
- Generative AI Overview for Project Managers – PMI (Project Management Institute)

AWARDS & RECOGNITION

Spot Award – Super Crew & Epic Squad - LTIMindtree

2x MVP Award – C# Corner